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Pennsylvania Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (POC)		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 390032	(X2) MULTIPLE CONSTRUCTION: A. BLDG: <u>00</u> B. WING: _____		(X3) DATE SURVEY COMPLETED: 07/24/2023
NAME OF PROVIDER OR SUPPLIER: ALLEGHENY VALLEY HOSPITAL STATE LICENSE NUMBER: 790101		STREET ADDRESS, CITY, STATE, ZIP CODE: 1301 CARLISLE STREET NATRONA HEIGHTS, PA 15065			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE	(X5) COMPLETE DATE	
P 0352	Continued from page 1 103.22 (b)(7) IMPLEMENTATION (7) The patient has the right to good quality care and high professional standards that are continually maintained and reviewed. This REGULATION is not met as evidenced by:	P 0352	The Chief Nursing Officer is ultimately responsible for this plan of correction. Education will be given to all Emergency Department Registered Nurses on the requirement that an initial pain assessment be completed per policy # POL-6662575, ESI Triage, 2207. Upon receipt of a patient for treatment, the requirement is to evaluate the patient's pain assessment as part of the initial evaluation. The pain assessment shall be documented in the medical record. Auditing of the process will begin on August 14, 2023, and will be 10 records/month. This audit will continue until compliance with all components is 100% for three (3) consecutive months. Report of compliance will be at the Performance Improvement Oversight Committee meeting monthly. -----	Completion Date: 10/01/2023 Status: APPROVED Date: 08/07/2023	

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P 0352	Continued from page 2	P 0352	<p>The Chief Medical Officer is ultimately responsible for this plan of correction. Education will be given to all Emergency Department physicians on the requirement that handwritten entries, specifically EKG interpretation results, shall be signed, dated, and timed. According to the Allegheny Valley Hospital Rules and Regulations, Article 3, section 3.A.(4), "all entries in the medical record, including handwritten entries, must be timed, dated and signed". In addition, Allegheny Valley Hospital PROT-5171690, Guideline for Care of Patient with Chest Pain/Suspected Coronary Syndrome in the Emergency Department, Administration, section 4, "The ED physician on duty will be notified and will interpret the EKG immediately and place a notation on the EKG of the date and time of review and initial accordingly".</p> <p>Auditing of the process will begin on August 14, 2023, and will be 10</p>		

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P 0352	Continued from page 3	P 0352	records/month. This audit will continue until compliance with all components is 100% for three (3) consecutive months. Report of compliance will be at the Performance Improvement Oversight Committee meeting monthly.		

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P 0352	<p>Continued from page 4</p> <p>Based upon a review of facility documents, staff interviews (EMP), and review of a medical record (MR), it was determined the facility failed to provide good quality care by failing to follow the facility's policy for initial patient evaluation and failing to thoroughly document review of testing for a patient who presented to the Emergency Department with hypertension and jaw and neck discomfort.</p> <p>Findings include:</p> <p>On July 21, 2023, Review of facility policy "ESI Triage, 2207 ... POL-5374395" last approved 6/21/2022, revealed: "Overview statement ... 1. To provide initial assessment and appropriate triage of all patients presenting to the Emergency Department in order to make decisions as to whom to treat first, based upon severity of illness or injury and resources needed. ... Administration ... 3. Initial evaluation includes but is not limited to: ... i. Pain</p>	P 0352			

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P 0352	<p>Continued from page 5</p> <p>Assessment ... " .</p> <p>On July 21, 2023, review of MR1 revealed that the patient is a 76-year-old female who presented to the Emergency Department on July 11, 2023, at 19:04 via ambulance. Review of the patient's chief complaint revealed: "From home with complaints of hypertension, neck/jaw pain that started approximately 30 minutes prior to arrival. ... " . Further review of MR1 revealed no nursing documentation to describe the patient's pain assessment.</p> <p>On July 21, 2023, at approximately 1:22 PM, when asked how or where the ED nurse would document an initial pain assessment, EMP4 demonstrated the section of EPIC in MR1 where a pain assessment would be documented. No fields were completed, and EMP4 confirmed that no initial pain assessment was documented for this patient.</p>	P 0352			

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P 0352	<p>Continued from page 6</p> <p>On July 24, 2023, review of facility policy "EKG ... POL-6073596", last approved 12/1/2022, revealed: " ... It is the policy of Allegheny Health Network that EKGs are available to ensure quality care for our patients ... Administration ... Emergency Department - *Must place an order into EPIC for each EKG *Response time - Per ED Protocol *Read - Per ED Protocol. ...".</p> <p>When asked for the ED Protocol referenced above, EMP3 provided the following document: "Guideline for Care of Patient with Chest Pain/Suspected Coronary Syndrome in the Emergency Department ... PROT-5171690", last approved 7/1/2022. Review of this Protocol revealed: " ... All patients who present with chest pain or any typical or atypical signs and symptoms of acute coronary syndrome will be treated in a specific manner to assure immediate assessment and indicated treatment. ... Administration ... 2. The initial RN that identifies that a patient is having typical or atypical ACS [Acute Coronary Syndrome] symptoms will</p>	P 0352			

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P 0352	Continued from page 7 initiate the EKG within 10 minutes ... 4. The ED physician on duty will be notified and will interpret the EKG and place a notation on the EKG of the date and time of review and initial accordingly. ... ". On July 21, 2023, at approximately 1:00 PM, review of the EKG strip revealed the ED physician's signature along with documentation that there was no STEMI [ST-elevated myocardial infarction]. EMP4 confirmed that the ED physician did not note the date and time that the EKG was reviewed.	P 0352			



Certified End Page

ALLEGHENY VALLEY HOSPITAL

STATE LICENSE NUMBER: 790101

SURVEY EXIT DATE: 07/24/2023

**I Certify This Document to be a True and Correct Statement of Deficiencies and
Approved Facility Plan of Correction for the Above-Identified Facility Survey**

A handwritten signature in black ink that reads "Jeane Parisi".

Jeane Parisi
Deputy Secretary for Quality Assurance

A handwritten signature in black ink that reads "Debra L. Bogen MD".

Debra L. Bogen, MD, FAAP
Acting Secretary of Health



THIS IS A CERTIFICATION PAGE

PLEASE DO NOT DETACH

THIS PAGE IS NOW PART OF THIS SURVEY